

OUR CORE VALUES

- ▶ Honesty and integrity.
- ▶ Passion to serve.
- ▶ Creativity and innovation.
- ▶ Commitment.
- ▶ Professionalism.

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MFARUSI INSURANCE
AGENCY LTD



About Us

Mfarusi Insurance Agency Ltd is a private company registered in Kenya in April 2000 and licensed by The Insurance Regulatory Authority. It has operated professionally while providing specialized consultancy and intermediary services in both Life & General Insurance Business in addition to Pension, Investment, Trusts and Training.





OUR PRODUCTS PORTFOLIO

Life Insurance

- Group Life
- Group Mortgage
- Group Credit
- Funeral Expense
- Individual Life



Retirement Products

- Group Pension
- Individual Pension Plans
- Annuities
- Income Drawdown
- Provident Funds
- Umbrella Funds
- Guaranteed Funds
- Segregated Funds
- Gratuity Funds
- Pooled Funds

General Insurance

- Group Personal Accident
- GPA/WIBA
- Fire
- Property
- Group Medical
- Individual Medical
- Motor Vehicle
- Marine
- Engineering
- Contractors all risks
- Professional Indemnity
- Employers Liability
- Fidelity Cover
- Household Insurance
- Engineering



Unit trusts

- Money Market Funds
- Equity Funds
- Growth Funds
- Balanced Funds



Trust Funds

- Managing Funds for minority beneficiary
- Estate Management

Training

- Financial Planning
- Pre-retirement planning
- Time Management in retirement
- Trustee Development Program

OUR SERVICES



We have a duty to ensure that you are treated fairly and that you receive the right indemnity in accordance with the terms of the policy. This is accomplished by:

- Evaluating and recommending suitable products.
- Carrying market intelligence and providing advice.
- Soliciting and analyzing quotations.
- Reviewing, evaluating & advising our clients on provisions contained in contractual relations with particular emphasis to the small prints and exclusions.
- Securing competitive premium rates and improved quality of the product.
- Educating clients on claims documentation and settlement procedures and assisting on recovery.
- Reviewing the benefits structure for enhancement in line with market trends.
- Completion of the proposal form.
- Presenting and explaining terms to clients.
- Arranging cover notes and policy documents. Entering the risk in our records.
- Arranging debit Notes and follow up on premium payments.
- Assisting With premium financing agreements.
- Assisting clients reduce insurance costs.
- Maintaining client records.
- Assisting in the negotiation and settlement of claims.

